

LAB ALERT: Calling of Results for COV19 Testing

Date: April 29, 2020

Dear Regional Pathology Services Clients,

Due to the increased prevalence of positive SARS CoV-2 cases within our state and staffing constraints, effective April 30th, 2020 we will no longer be able to call COV19 PCR results to the provider. Results are available to clients in their EMR's or by fax. Please contact your account manager to discuss other result options if you cannot get them via fax or EMR.

Also please note that high call volumes may impact wait times when calling client services. Thanks for your patience during these times.

If you have questions or concerns about this change please contact your account manager.

Please note that this information changes frequently. We will inform clients of any new updates as they become available.